



**GREAT CALL QUALITY
LOW COST**

What is Allegro Connect?

Allegro Connect is a suite of connectivity building blocks that you can use to design your own network to suit your needs.

See the Allegro Connect Suite Fact Sheet for further information.

What is Premium Voice?

Save money on calls without compromising on call quality when you switch to Allegro Premium Voice.

We can guarantee you won't be disappointed because we run our own network and this is what we use to route your calls. Rest assured that your calls will never travel by the internet when you use Premium Voice, as they might when using many other alternative voice service providers.

Our network was designed and built by us around an MPLS core. Use of MPLS technology allows us to deliver calls over our converged voice and data, next generation IP network at least cost, with call quality matching that of traditional circuit switched calls. That's why you can have your cake and eat it too with Allegro!

Premium grade does not just mean premium call quality either. You will find our customer service and support is second to none with a network engineer on stand-by 24 hours a day, 7 days a week just in case you ever run into any difficulties.

Who is using Premium Voice?

Our customers, such as nationally distributed organisations, call centres handling large call volumes and many other kinds of organisation, report that Premium Voice lives up to its billing as a premium quality service and they appreciate the cost savings they are reaping too.

What does Premium Voice cost?

Contact one of our Sales Consultants for a free consultation, design and quote. Find out what a true next generation voice service can do for your business.

How do we do it?

We specialise in next generation of wireless and wireline technologies.

In recognition of our industry leadership position, Allegro is one of the few carriers endorsed by the Federal Government under the Metro Connect Broadband program, to receive funding for metro networks.

Features & Benefits

- On-net calls are free! *When you're calling another of your sites there is no charge for the call when connected via Premium Voice*
- Highly flexible and scalable
Whether you have one site or multiple sites. One line or up to 600 lines per site. We can deliver a solution to suit you
- Rapid installation
In 5 days you could be up and running. No more waiting weeks!
- No hidden charges
No specific bandwidth or data charges are levied in addition to the line rental rate
- Choose a plan to suit you
Opt for a plan to suit high volume short duration calling or save money on a plan tailored for typical business to business calling
- Highly reliable and secure
Your calls are running over our private network. That makes it highly reliable and secure
- *We guaranteed availability. Up to 99.95% on a Gold SLA*



Why Premium Voice?

Choose Allegro Networks for your voice needs and get the Allegro advantage.

- **Select a call plan to suit you.** If you're a call centre you will want call rates that save you money on your high volume, short duration calls. We have a call plan to suit. For most businesses our Business call plan will deliver the savings you are looking for, whether you are calling across town or across the world.
- **Speedy installation advantage.** Want service now? Allegro can install next day on request in some cases, and guarantee to install within 5 days in most cases. No more waiting weeks as you do with other service providers.
- **No need to upgrade your existing equipment.** If you're happy with your existing PBX there is not need to dump it. Premium voice can be configured to connect calls without the need for upgrades to existing customer premises equipment.
- **Consider using an Allegro IP PBX.** If you do decide that now is the time to upgrade your PBX then why not consider the Allegro IP PBX. See the sidebar for further information or contact your Allegro Sales Representative for a fact sheet.
- **Person to person service advantage.** Want to speak to the guy who is operating the network? Our customers love the fact that when they talk to our support team, they are talking to the people who operate the network. No relying on the old telephone companies. Can your service provider say that?

It all adds up to a performance enhancing experience.

Feature and Specification Summary

Lines supported	Up to 600 lines per site (depending upon delivery technology)
Call quality	MOS 4 or better (equivalent to calls on conventional networks)
Call setup and signaling	Session Initiation Protocol (SIP)
Service level	Gold SLA featuring: • 99.95% guaranteed availability • Direct access to a network engineer
Call costs	Free On-net calls. Business and Call Centre plans are available. See your Allegro Sales Representative for details. No additional charges for data used.
Redundancy	Support for customer implementations of up to three switches (two redundant)
Support for	Inbound calling, outbound caller ID, number porting

Other Enterprise Products

Ask your Allegro sales representative for fact sheets on the following products.

Premium Internet

Achieve blistering speeds of up to 40 Mbps symmetric delivered over our state of the art MPLS network! Enjoy extremely low contention too (2:1 or less). Opt for maximum speed and unlimited downloads or choose another plan that better suits your budget.

Allegro IP PBX

A business class IP based telephone system replacing current phone system solutions. It brings high end PBX features within the reach of any business and minimises the risks and uncertainties of IP telephony by implementing a QoS solution integrated with the network.

Coming soon...

Allegro Data Centre

A fully in-sourced environment through which we deliver dedicated hosting, dedicated servers and co-location designed for companies with advanced internet applications. Supporting enterprise customers, the tier 2+ design implements the latest high availability, security and redundancy demands of customers.

PERFORMANCE ENHANCING

BROADBAND - VOICE - HOSTING - DATA

Brisbane Office
Cnr Leichhardt St & Wickham Tce
Spring Hill QLD 4000

Gold Coast Office
Unit 9b, 17-19 Upton Street
Bundall QLD 4217

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